



# Clinical Medical Assisting: A Professional, Field Smart Approach to the Workplace

*Michelle Heller*

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## **Clinical Medical Assisting: A Professional, Field Smart Approach to the Workplace** Michelle Heller

More than ever before, medical assistants today must perform complex tasks, possess strong computer and patient screening skills, and communicate effectively with patients and other medical professionals.

CLINICAL MEDICAL ASSISTING: A PROFESSIONAL, FIELD SMART APPROACH TO THE WORKPLACE, Second Edition, gives you the confidence to succeed in this demanding profession by thinking on a higher level, developing critical problem-solving skills, and mastering the necessary clinical competencies and technical skills. Newly organized for greater effectiveness, the Second Edition of this unique text includes new chapters on Clinical Trends in Health Care, Health Coaching and Patient Navigation, and Specialty Procedures. The new edition is also aligned and mapped to current ABHES standards and the newly approved 2015 CAAHEP standards. The text's practical, toolbox approach, combined with in-depth electronic medical records training, will help you begin your journey to becoming a successful, professional clinical medical assistant.

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