



The Black Belt Librarian: Real World Safety & Security

Warren Graham

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Sharing expertise gleaned from more than two decades as a library security manager, Graham demonstrates that libraries can maintain their best traditions of openness and public access by creating an unobtrusive yet effective security plan. In straightforward language, the author

- Shows how to easily set clear expectations for visitors behavior
- Presents guidelines for when and how to intervene when someone violates the code of conduct, including tips for approaching an unruly patron
- Offers instruction on keeping persistent troublemakers under control or permanently barred from the library
- Gives library staff tools for communicating effectively with its security professionals, including examples of basic documentation

The Black Belt Librarian arms librarians with the confidence and know-how they need to maintain a comfortable, productive, and safe environment for *everyone* in the library.

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